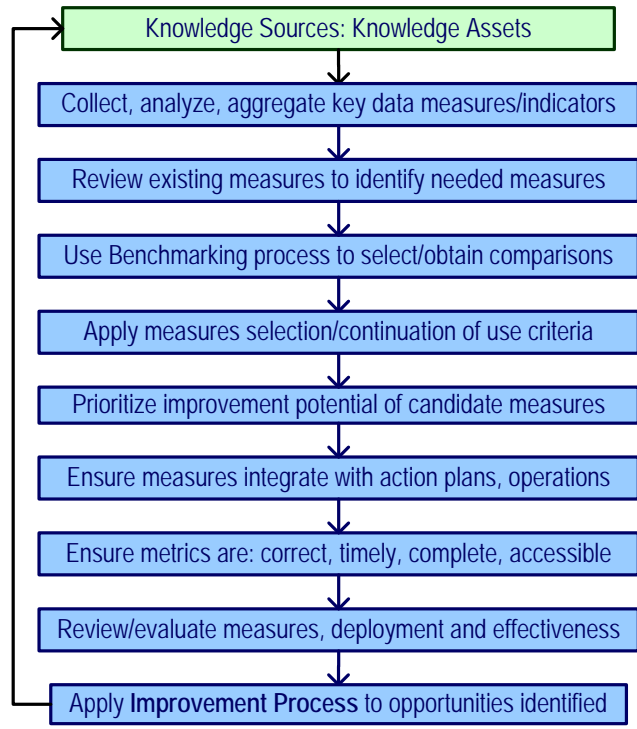


TOTAL BALDRIGE MANAGEMENT SYSTEM

Fig. 4.1a-_: Performance/Knowledge Metrics Selection/Use

Click any step to link 100+ Best Practices & Application Response Templates

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