

BALDRIGE HEALTH CARE GLOSSARY HD

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Baldrige Health Care Glossary HD: Innovation

Innovation

The term “*innovation*” refers to making meaningful change to improve services, programs, [processes](#), or organizational [effectiveness](#) and to create new value for [stakeholders](#). [Innovation](#) involves the adoption of an idea, [process](#), technology, or product that is either new or new to its proposed application.

Successful organizational [innovation](#) is a multi-step [process](#) that involves development and knowledge sharing, a decision to implement, implementation, evaluation, and [learning](#). Although [innovation](#) is often associated with health care research and technological [innovation](#), it is applicable to all key organizational [processes](#) that would benefit from change, whether through [breakthrough improvement](#) or change in [approach](#) or outputs. It could include fundamental changes in the organizational structure or business model to more [effectively](#) accomplish the organization’s work, critical pathways and practice guidelines, facility design, the administration of medications, the organization of work, or alternative therapies.

Note: [Blue](#) words above are hyperlinks to other Glossary HD term definitions.

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