

Baldrige Glossary **HD**: [Workforce](#)

Workforce

The term “*workforce*” refers to all people actively involved in accomplishing the work of your organization, including paid [employees](#) (e.g., permanent, part-time, temporary, and telecommuting [employees](#), as well as contract [employees](#) supervised by the organization) and volunteers, as appropriate. The [workforce](#) includes team leaders, supervisors, and managers at all [levels](#).

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- [Workforce Demographics](#)

Note: The term “*workforce*” was added to the Baldrige Glossary for 2007. It replaces the previously used term “*employee*”

Note: [Blue](#) words above are hyperlinks to other [GLOSSARY HD](#) terms and their definitions.

I am pleased to offer the [GLOSSARY HD](#) as a no charge service to Baldrige Criteria users worldwide - [Paul Steel](#)

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