

Baldrige Glossary **HD**: [Workforce Capacity](#)

Workforce Capacity

The term “*workforce capacity*” refers to your organization’s ability to ensure sufficient staffing [levels](#) to accomplish its work [processes](#) and successfully deliver your products and services to your [customers](#), including the ability to meet seasonal or varying demand [levels](#).

Go to **Baldrige Application Information Capture and Response Template**:

- [Workforce Demographics](#)

Note: [Blue](#) words above are hyperlinks to other [GLOSSARY HD](#) terms and their definitions.

I am pleased to offer the [GLOSSARY HD](#) as a no charge service to Baldrige Criteria users worldwide - [Paul Steel](#)

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