

Baldrige Glossary **HD**: Values

Values

The term “*values*” refers to the guiding principles and [behaviors](#) that embody [how](#) your organization and its people are expected to operate. [Values](#) reflect and reinforce the desired culture of an organization. [Values](#) support and guide the decision making of every [workforce](#) member, helping the organization accomplish its [mission](#) and attain its [vision](#) in an appropriate manner. Examples of [values](#) might include demonstrating integrity and fairness in all interactions, exceeding [customer](#) expectations, [valuing](#) individuals and [diversity](#), protecting the environment, and striving for [performance excellence](#) every day.

Note: [Blue](#) words above are hyperlinks to other [GLOSSARY HD](#) terms and their definitions.

I am pleased to offer the [GLOSSARY HD](#) as a no charge service to Baldrige Criteria users worldwide - [Paul Steel](#)

[Services](#) [Training](#) [Best Processes](#) [Application Prep](#) [International](#) [Seminars - Conferences](#) [EasyApp Software](#) [Templates](#) [Consulting](#) [TQI](#)

[Baldrige ACTIONABLE Criteria Link](#)



www.Baldrige21.com